



# REDKAP.COM RETURN FORM

When a job's done right, you stand behind it. That's why our uniforms are backed with the **Done Right Guarantee**. If you're unhappy with your purchase from RedKap.com, just return it, and we'll refund your money. It's that simple.

You may return merchandise meeting the following criteria:

- Order shipped within 60 days
- Contains no alterations or modifications
- No obvious misuse or neglect is detected

**Note: We are unable to offer refunds on final clearance items or items not purchased on RedKap.com. All refunds go back to the original form of payment. If you have further questions, please call us at 1-866-335-1184.**

**1** Refunds are easy. Fill out your address information and the return form below.

CUSTOMER
Name
Street Address
City/State/Zip

ORDER #	CUSTOMER #	SHIP DATE	SHIP METHOD
ITEM #	DESCRIPTION	SIZE	QTY ORDERED

RETURN REASONS	
05 – Style different from ordered	79 – Quantity does not match order
06 – Item size different from order	81 – Changed mind
34 – Item not as described	84 – Ordered wrong item
69 – Item damaged in transit	85 – Did not like item
77 – Fit too small	87 – Item defective
78 – Fit too large	

**2** Circle your return reason.

**3** Send this form and items to:  
VF Imagewear  
Attn: eComm Returns  
800 S. Main St.  
Henning, TN 38041

Store return tracking info for your records. Please allow up to 4 weeks for your refund to process once received by our facility.